

Koco

Dispatch Mapping Solution

RESTAURANT DISPATCH

Name	Phone Number	Street Address	City	State	Zip
Vantol Brett	517-887-7506	2802 Dellridge Dr	Holt	MI	48855
Nelson Chris & Lauree	517-887-7513	3121 Trappers Cove Trl	Lansing	MI	48911
Nuttman Sean	517-887-7515	3129 Trappers Cove Trl	Lansing	MI	48911
Switzer Michael D	517-887-7517	223 Astor Ave	Lansing	MI	48906
Glover Kimberly	517-887-7518	1116 Eaton Ct	Lansing	MI	48906
Thompson R	517-887-7520		Lansing	MI	48906
Dehm Michael C	517-887-7523	3523 Cooley Dr	Lansing	MI	48906
Schwart Amy	517-887-7526	4821 Duvenay Dr	Lansing	MI	48906
Kinsler Shewn	517-887-7529	4731 Dunckel Dr	Lansing	MI	48906
Napier Kelly	517-887-7536	845 Hunter Blvd	Lansing	MI	48906
Chowdhury Habibur	517-887-7538	2801 E Jolly Rd	Lansing	MI	48906
Salmi A & T	517-887-7541	2230 Hemelon St	Lansing	MI	48906
Presort Services Inc	517-887-7545	5646 Commerce St	Lansing	MI	48906
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Davis C	517-887-7550	228 Trinity Cir	Lansing	MI	48906
Teachout Mary	517-887-7552	937 R G Curtis Ave	Lansing	MI	48906

Koco Features

- Microsoft MapPoint integration
- Integrated menus for ordering
- Fax or email remote store messaging
- IVR fax confirmation
- Text messaging drivers by cell phone
- Drivers confirm delivery by IVR
- Caller ID or Customer ID induces database search before before answering
- Multi-folder search in SQL, ACCESS, or Outlook Contact Folders
- ACD with multi-line hold for heavy call volume handling

Powerful Dispatching Technology

Koco is a complete stand-alone restaurant communications console that is used in conjunction with the Kranium PBX and a Microsoft SQL database. Multiple PC stations can operate on a single database with real-time data synchronization. This solution is ideally suited for fast food dispatch, parts delivery, taxicab companies - or any company that requires prompt delivery.

Koco allows the dispatcher to take orders and assign drivers on screen. This intelligent solution automatically contacts the drivers, notifies the kitchen, and provides management a real-time view of thier business.

Konnech®

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