

# K'Access

Microsoft Access Telephony Integration

## ACCESS TELEPHONY

MS Sans Serif 8 B I U

Logoff 210 Dial

ID 1 ISR RB017 Cust #: 863600000 PARTS SURVEY

Date 6/29/2004 Called  Dialed 1 Prompt Delivery of Parts Good

Branch Contact DM  Courteous Parts personnel Good

Unavailable Knowledgeable Parts personnel Good

Full Name JEFF SMITH Quality of parts Fair

Title PARTS DEPT Comments1:

Company SUNSHINE LTD

Address 423 COUNTY ROAD 46

Phone (517) 712-8416

SERVICE\_RENTALS

Prompt dispatch of service N/A

Courteous Service resonnal N/A

PCX Login

Login to PCX

Extension 210 Login

PassWord \*\*\*\*\* Cancel

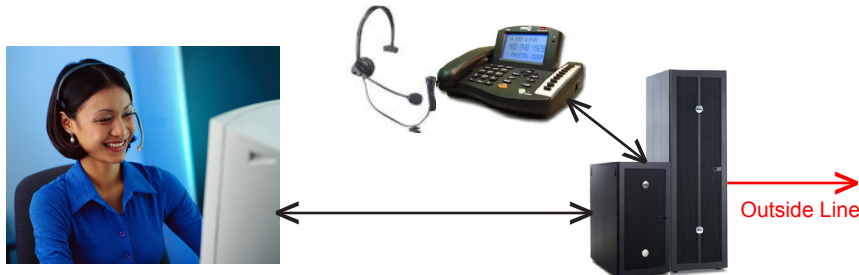
Remember Password  Change Setting

Setting

PCX Server 192.168.0.139 Area Code 517

Customer Form Windsor Call Form

Phone Filed Phone



### Save Time, Save Money

K'Access, is designed for organizations to easily use their Microsoft Access database for call center applications. With one click the user can dial the the number in the phone field, and with another click the user can hang up. There is no need to manually pick up the phone, hang up, or even dial. K'Access is designed for call center applications where there is heavy call volume.

K'Access is only a fraction of the cost of traditional preview dialers, and provides the user a more flexible way to do business.

### Benefits

- No misdialing of phone numbers
- Less time on the phone
- No additional hardware or software
- No additional software license fees
- No additional training

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